



To: members of community groups
Organisations supporting people claiming benefits

Helping people through welfare reform – information for community members

I'm sure you're aware of the UK Government's reform of benefits, including sanctions and the 'bedroom tax'. The system for appealing benefit decisions has also changed.

Organisations in Glasgow have produced information about welfare reform so that people in the city can claim the benefits they are due and appeal decisions they're not happy with.

These organisations have produced a 'what you need to know' pocket guide and postcard, as well as a pack to make it easier for people to appeal against a benefit decision.

We're organising events in the city to launch this information. The next event is on:

**Tuesday 27th May 2014, 9.30am-1pm at
Reidvale Centre, 13 Whitevale St, Dennistoun, Glasgow G31 1QW**

The event is for people who want to help neighbours, friends, colleagues and contacts understand these reforms.

A draft agenda of the event is attached to this letter.

Spaces at the event are limited and bookings are essential. To reserve your place, please fill out the attached form and email it to martin.hawkins@sw.glasgow.gov.uk Or if you have received this by post, return it in the freepost envelope (you don't need a stamp).

If you have any questions about the event phone 0141 287 8792 and ask for Martin Hawkins or Graham Johnstone in the Community Development Team.

Yours faithfully

Ghazala Hakeem
Co-chair
Poverty Leadership Panel

**Helping people through welfare reform –
Information for community members**

Tuesday 27th May 2014

**Reidvale Centre
13 Whitevale St, Dennistoun, Glasgow G31 1QW**

This event has been organised by Glasgow's Poverty Leadership Panel and North East Area Delivery Group – organisations working to address poverty in the city.

9.30	Registration, refreshments and information stalls
10.15	Welcome and introduction
10.25	Job Seekers Allowance and Housing Benefit What you need to know
10.35	Discussion
11.05	Break
11.20	Employment Support Allowance and Council Tax What you need to know
11.30	Discussion
12.00	The Appeals Pack How to make an appeal and get advice.
12.10	Discussion
12.30	Lunch / information stalls
1.00	Finish

Parking in the area can be limited, but there are buses that take you to Duke Street and Gallowgate. Also, Duke Street train station is a short walk away.

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If possible please email this form to martin.hawkins@sw.glasgow.gov.uk
Or if you have a freepost envelope from us return it in that (you don't need a stamp).

Do you want to come to this event?	Yes / no
Name	
Address	
Telephone	
Email	
Community group	
Other groups you are involved with	
Dietary requirements (vegetarian, halal etc)	
Any support you would need to get there and take part on the day.	
Do you want us to contact you about future evens like this?	Yes / no

Is there someone else we should be contacting instead of you about this group? If so, please let us know.

Name	
Address	
Telephone	
Email	
Community group and role	